

## **Empower staff to support residents!**

Programs can be customized to meet staff needs!

**Approach** 

Communication

**Behaviors** 

**Triggers** 

**Mood Changes** 

**Empathy** 

**Support** 

**Challenges** 

**Stressful** 

**Agnosia** 

**Progressive** 

**Brain Failure** 

Training by a Certified Dementia Practitioner and Challenging Behavior Train the Trainer

Working Together to Improve Care



assisted living education academy, Ilc

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